

Website Hosting and Support Plans

CATsites is a Adobe Business Catalyst Design Partner and uses this industry leading platform to host and maintain client and non client websites. Adobe Business Catalyst provides hosting clients with a site management platform including: full online tech support, tutorials, a user forum etc.

CATsites also provides client side phone and email website support with the four plan types below.



PLAN	BRONZE	SILVER	GOLD	PLATINUM
INCLUSIONS:	\$35/mth \$345/annum (10% discount)	\$54/mth \$583/annum (10% discount)	\$110/mth \$1,188/annum (10% discount)	\$200/mth \$2,160/annum (10% discount)
GENERAL SUPPORT				
Hosting and DNS Setup	✓	✓	✓	✓
SEO Setup/support	✓	✓	✓	✓
Hosted Email Setup/support	✓	✓	✓	✓
Site Updates (no rollover)			1hr/mth	2hr/mth
ADOBE BUSINESS CATALYST				
Hosting	✓	✓	✓	✓
Users	3	3	3	5
Bandwith	1 TB/mth	1 TB/mth	1 TB/mth	1 TB/mth
Storage	1GB	1GB	1GB	2GB
Content Management System	✓	✓	✓	✓
Site Analytics	✓	✓	✓	✓
Web Forms	✓	✓	✓	✓
Social Media Sharing	✓	✓	✓	✓
Phone and Tablet Support	✓	✓	✓	✓
FTP and File Manager	✓	✓	✓	✓
Hosted Mail Accounts	10	10	10	30
Dynamic Menu Builder	✓	✓	✓	✓
Blog		✓	✓	✓
Media Downloads		✓	✓	✓
Customer Database		✓	✓	✓
Email Marketing		10,000/mth	15,000/mth	20,000/mth
Module Data			✓	✓
E-Commerce			✓	✓
Web Apps			✓	✓
Social Media Integration			✓	✓
SSL				✓

BUSINESS CATALYST OPTIONAL EXTRAS

Users:	Additional one User \$10/month (includes 10 additional email addresses) Additional five Users \$40/month (includes 20 additional email addresses)
SSL certificates	From \$200 per year (per domain) you can enable HTTPS on your website.
Disk Space	Extra Disk Space \$20/GB per annum (charged annually)
SMS	\$20/month per additional 50 SMS (charged monthly)
Traffic	Excess traffic charged at \$2/GB (first 1 TB free)
Newsletters	Extra newsletter credits: 1,000 @ \$20

LIVECHAT

App Required for BC site and initial set up (once off) \$200
LiveChat subscription direct with LiveChat (at required level)

CATsites EXTRAS

Design & Development	\$55/hr or by project quotation
Updates and upgrades	\$55/hr or by project quotation

All rates are \$Australian and invoiced by Burkill Marketing Communications.

Payments can be made via direct debit or via Paypal.



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